



FEES & CHARGES

24 Aug 2026

1. LANDING & PARKING FEES

1.1 Schedule of Landing Fees & Parking Charges by Helicopter Charge Group & Type

Grp.	Helicopter Type	Landing Fee	Parking Charges (Charged per period)			
			0-4 hours	4-8 hours	8-12 hours	12-24 hours
1A	Enstrom F28/280 Robinson R22 Robinson R44	£420	£420	£210	£210	£210
1B	Bell 47 Enstrom 480 Robinson R66	£420	£420	£210	£210	£210
1C	Aerospatiale SA341/2 Gazelle Airbus H125 (AS350) Squirrel Airbus H120 Airbus H130 Bell 206 Jet Ranger Bell 206L Long Ranger Bell 407 Bell 505 Leonardo AW119 MD Helicopters 500/ 530 MD Helicopters 520N MD Helicopters 600N	£485	£485	£245	£245	£245
2	Airbus AS355 Twin Squirrel Airbus BO105	£750	£750	£375	£375	£375
3	Airbus H135 Airbus BK117/ H145 Bell 429 Leonardo AW109 MD Helicopters 902 Explorer	£1080	£1080	£540	£540	£540
4	Airbus AS365 Dauphin Airbus H155 Airbus H160 Bell 430 Leonardo AW139 Leonardo AW159 Wildcat/ Lynx Leonardo AW169 Sikorsky S76	£1230	£1230	£615	£615	£615
5	Airbus H175 Airbus H215/225 Super Puma/ Cougar Airbus NH90 Bell 212/ 412 Boeing H47 Chinook Leonardo AW189 Leonardo AW101 Sikorsky S60 Blackhawk Sikorsky S92 Sikorsky S61/ Sea King	£2485	PARKING AND CHARGES SUBJECT TO OPERATIONAL LIMITATIONS			

N.B.: Prices for helicopter types not listed above are available on request.

The London Heliport Ltd, Bridges Wharf, Battersea, London, SW11 3BE

Tel: 020 7228 0181 Fax: 020 7738 1077 Email: info@londonheliport.co.uk Web: www.londonheliport.co.uk

Registered Address: The London Heliport Ltd, 4th Floor Millbank Tower, 21-24 Millbank, London SW1P 4QP

No: 04546128

2. OPERATING HOURS

2.1. Permitted Opening Hours :

07:00 to 23:00 (7 days a week)

2.2. Normal Operating Hours (unless prior arrangement made):

07:30 to 19:30 (Monday – Friday)

08:00 to 18:00 (Saturday / Sunday & Bank Holidays)

3. LANDING CHARGES

3.1. Landing Fees

Landing slots are normally allocated a maximum 15mins. Landing Slots may be limited to a 5 minute rotors-running quick-turn-around on nominated Special Event days (see below) and other short-term peaks of demand where there is heavier than usual demand for slots.

3.1.1 Slot Conformity

Please note the London Heliport is a confined space facility which relies on co-operation from its users to optimise the flexibility of slot availability which many customers have come to expect. However, any failure of slot conformity by one user can have an adverse impact on the ability of the London Heliport operational team to provide that service to others.

Any user:

- Exceeding the slot period may be subject to parking charges. However, the option to stay may only be for a limited time and may then, after expiry of this extended period, be required to take-off and depart the heliport to another landing site. In order to return another landing slot request would be necessary and second landing fee would be due in addition to any other charges which accrue upon their return.
- Arriving more than 10 minutes ahead of their agreed slot time may, subject to air traffic levels, be held outside of the London Control Zone and therefore have to consider diverting to an alternate landing site pending agreement of a revised slot arrival time.

Some Group 5 helicopters which are restricted to the landing platform-only (unless otherwise agreed with the Heliport Manager) will be charged a sum equivalent of the landing fee for each 15mins on the ground, in excess of the initial 15 minute slot time.

3.2. Special Event Days

An additional Special Event charge of **£165** applies to all landing slots relating to movements to or from the following pre-notified special event days as follows:

▪ Cheltenham Festival	Tuesday 16th - Friday 19 th March 2027
▪ Royal Ascot	Tuesday 15 th - Saturday 19 th June 2027
▪ Glastonbury Festival	Wednesday 23 rd – Sunday 27 th June 2027
▪ British F1 Grand Prix	Friday 2 nd - Sunday 4 th July 2027
▪ Goodwood Festival of Speed	Thursday 15 th - Sunday 18 th July 2027
▪ Goodwood Revival	Friday 17 th – Sunday 19 th September 2027

The management reserve the right to identify and notify additional special event days.

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3.3. Extended Operating Charges (All times local)

Extended operating charges apply to ALL aircraft groups and are based on the Actual Arrival Time and Departure Times.

<u>Weekdays</u>	<u>Hours</u>	<u>Charge</u>
EARLY EXTENSION	07:00 - 07:29	£500.00
EVENING EXTENSION	19:30 - 20:59	£500.00
LATE EXTENSION	21:00 – 22:59	£1000.00

<u>Weekends & Bank Holidays</u>	<u>Hours</u>	<u>Charge</u>
EARLY EXTENSION	07:00 - 07:59	£500.00
EVENING EXTENSION	18:00 - 20:59	£500.00
LATE EXTENSION	21:00 – 22:59	£1000.00

Lead times for requests for extensions:

Evening or Late extensions: by **19:30** same day (weekdays)
 by **18:00** same day (weekends)

Early extensions: by **18:00** on the previous day.

4. PARKING CHARGES

Parking charges are applied in accordance with established tariff periods, which commence following the conclusion of the allocated 15-minute slot. The applicable charges are calculated based on the total duration of parking, excluding this initial period.

By way of example, a parking duration of 10 hours would be subject to charges across the 0–4 hour, 4–8 hour, and 8–12 hour tariff bands. *See below further examples.*

Parking Examples

AS355 lands at 09:00, parking charges commence at 09:15. Subject AS355 departs at 18:00, total parking duration 8 hours 45 minutes. Charges are calculated as follows

Landing Fee - £750
0 – 4 hours - £750
4 – 8 hours - £375
8 – 12 hours - £375
Total = £2,250 ex VAT

AW109 lands at 09:00 day 1, parking charges commence at 09:15. Subject AW109 departs at 13:00 on day 3, total parking duration 51 hours 45 minutes. Charges are calculated as follows

Landing Fee - £1,080
0 – 4 hours - £1,080
4 – 8 hours - £540
8 – 12 hours - £540
12 – 24 hours - £540
24 – 48 hours - £1,080
48 – 72 hours - £1,080
Total = £5,940 ex VAT

Parking over 24 hours is charged at the relevant helicopter type landing fee per 24-hour period, or part thereof.

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Any exemptions from parking charges may be granted at the discretion of management, subject to operational requirements during the first hour.

The availability of parking space during operational hours (and overnight parking) is limited and subject to operational conditions. Acceptance of reserved (off-stand) parking requests are subject to availability of handling equipment. The London Heliport has tow-bars for most major wheeled undercarriage helicopter types along with hydraulic lifting equipment suitable for many skidded types also. However, operators of Group 5 helicopter types may need to bring own tow-bar accessories.

We will endeavour to accommodate all reasonable requests subject to availability. The management reserve the right to refuse or cancel any reserved parking due to operational constraints.

5. CANCELLATION POLICY

6.1. General Slot Cancellation

Cancellation notice given of pre-booked slot in advance of ETA	Cancellation Charges
No notice (i.e. after ETA)	100% Landing fee
Up to 2 hours	50% Landing fee
2 to 4 hours	25% of Landing fee
Over 4 hours	£50.00 Admin. fee

Cancellation Policy does not apply to cancellations made for weather or technical reasons. Management reserve the right to cancel slots at short notice for operational reasons.

6.2. Special Event Days

Advance cancellation notice for pre-booked slots on peak Special Event days is required, and a strict cancellation policy will be in place as follows:

Silverstone Grand Prix Weekend:

- 100% Cancellation fee at all times

Other Special Events:

For any bookings made during special events the special event fee will be charged as a cancellation fee unless it falls within the following:

- One weeks notice – **25%** of landing
- 48 hours notice – **50%** of landing
- On the day of event – **100%** of landing

6.3. Parking (Reserved parking only)

Cancellation fees are only applicable for reserved parking pre-booked in advance. The cancellation schedule is as follows for cancelled reserved parking bookings, as a proportion of the total pre-booked parking fee for the requested parking period (i.e. 4/8/12/24 hours):

- Less than 12 hours notice – **25%** of total parking fee
- Less than 4 hours notice – **50%** of total parking fee
- Less than 2 hours notice – **75%** of total parking fee
- Less than 1 hours notice – **100%** of total parking fee

6.4. Extended Operating Periods and Out of Hours

100% cancellation charges will be applicable if any Evening or Late extension booking is not cancelled before **19:30** the same day (**18:00** at weekends).

100% cancellation charges will be applicable if an Early extension booking is not cancelled before **19:30** if the preceding day is a weekday or **18:00** if the preceding day is a weekend day.

Cancellation charges applicable to the extension periods are based on the total booked; Landing plus extension fees and any pre-reserved parking fees.

The management reserve the right to apply charges for bookings outside normal opening hours which are cancelled due to inclement weather.

7. BOOKINGS

The Heliport is Prior Permission Required (PPR) only and all requests for landings are to be made only by owners and operators by telephone directly to the Operations Department (not Air Traffic).

Heliport Operations availability:

07:30 – 19.30 (weekdays)

08:00 – 18.00 (weekends)

Slot booking request lead/ cut-off times for extensions to normal operating hours are described at 3.3. Where requests for arrivals or departures outside of normal operating hours already exist, acceptance of any further requests made after the cut-off times will be at the discretion of the management.

Requested slot timings (including amendments) are subject to confirmation and must be adhered to in order to prevent congestion and delays.

Users must keep Heliport Operations advised of any requested changes to confirmed slots (ETA/ETD, aircraft-type, registration/call-sign, fuel requests) so that slot booking can be re-confirmed.

The management reserve the right to refuse or cancel any slot booking for operational reasons.

Failure to provide full slot booking information or inform the heliport of amendments may cause delays. Similarly, failure to adhere to agreed slot timings, whether early or late, may also cause delays, including being denied permission to land. The London Heliport is required to keep a complete accurate log of all our movements for reporting purposes to the Civil Aviation Authority and other statutory bodies with legal access to this information and we ask your co-operation in providing the necessary information to do so.

Please also ensure that passengers are made aware of the importance of arriving at the Heliport in sufficient time for their requested departure, as departure delays outside of the permitted slot time will result in additional parking charges (see Section 5.1).

Familiarisation flights will now incur an admin fee of £105 +VAT.

8. ADVANCE BOOKINGS

Please note that slot booking requests for more than 7 days in advance should be sent by email, (a template is available on our website) to info@londonheliport.co.uk.

Any details not provided at the time of booking or which are to be amended should be confirmed before the planned slot. We may be unable to confirm some slot booking requests which are incomplete.

9. SLOT BOOKING CONFIRMATIONS

If a booking has been accepted verbally, then you have an undertaking from us that the slot will be honoured. Only unforeseen circumstances will force us to cancel the slot, though we do reserve the right to do so.

A booking confirmation will be sent to you by email within:

- 4 hours for same day and next-day bookings
- 24 hours for all other bookings

Written slot confirmations can only be issued during the normal staffing hours of the operations department.

10. RESTRICTED FLIGHTS

All Sightseeing, Familiarisation, Filming and Photographic movements are strictly subject to prior permission only.

11. SECURITY

11.1. Access Control & Identity verification

Access to the Heliport is controlled and restricted; therefore, all passengers should comply with any requests for proof of identity or personal or luggage screening. Bags should not be left unattended at any time at the Heliport.

In order to assist us with safety and security and ensure unimpeded access to the heliport for your clients, and their support staff, full passenger manifest information is required. To aid identification and security we recommend therefore that you pass the booking reference and slot details to support staff or drivers greeting or dropping off customers at the heliport.

Central London can be affected by planned public and ceremonial events which necessitate the establishment of temporary airspace restrictions which can affect the operation of The London Heliport. At these times of heightened security a completed General Aviation Report (GAR) may be required for each flight; any affected slot booking confirmation will be subject to authorisation of the completed GAR by the approving authority.

12. AIRCRAFT INSURANCE REQUIREMENTS

All helicopters using The London Heliport must have in place Aircraft Third Party and Passenger Legal Liability Insurance coverage for a minimum limit of GBP 15,000,000 in any one occurrence.

In addition the Insurance Policy of the Helicopter user must be endorsed as follows:

“Insurers agree to waive rights of subrogation arising out of any payment(s) made in respect of loss of or damage to the Aircraft, against The London Heliport Limited (and/or Associated and/or Subsidiary and/or Parent Companies and/or their officers, servants and employees) who are also included jointly and severally as an Insured for liability coverage”.

Upon request the Insured shall provide evidence that such insurance cover is in place.

13. FUEL

Jet A1 (without AL48) is available. Refuels are always subject to any Heliport operational restrictions. The current fuel price is available on request. Avgas is not available.

14. PAYMENTS & FINANCE

14.1. Payment Policy

Long-term advance slot bookings requests for nominated special event days may be subject to pro-forma invoicing and advance payment in order to secure the slot.

Non-account holding customers are required to provide in advance debit or credit card details for payment of fees incurred which are payable in full on landing.

All other invoices are payable in accordance with terms stated on invoice.

All major Debit and Credit Cards (except Diners Card) are accepted. All prices are exclusive of VAT which will be charged at the prevailing rate.

14.2. Refund Policy

Refunds will be offered for bookings paid for in advance and subsequently cancelled by the owner/operator less any cancellation fee due based on the notice period given (see Section 5).

15. ADDITIONAL SERVICES

15.1. Border Agencies - Customs / Immigration

Please refer to our website www.londonheliport.co.uk or in our Conditions of Use document (Issue 1.3) for more details of the requirements for acceptance of international flights or flights within the Common Travel Area.

15.2. Catering

A selection of light refreshments is available at in the Heliport lounge for passengers and crew.

15.3. Taxis / Chauffeur-driven car service

Due to issues with the booking of Taxis, the availability and reliability the Heliport will no longer be using black cab or taxi services.

The Heliport has an agreement with HR Carriages to provide chauffeur-driven car service available on request. Short notice request are available, best practice is to book in advance.

These services are provided to assist in the smooth transfer of passengers to their ultimate destination after leaving the Heliport. The Heliport cannot be held liable for late arrival or non-attendance of booked cars or for any waiting time charged by the company should the inbound helicopter not meet its notified slot time.

All journeys are to be for paid directly to HR Carriages. Any cancellation charges will be re-charged by the Heliport to the helicopter operator/owner concerned.

15.4. Customer Car Parking

Self parking is available subject to availability and by prior arrangement and is charged up to a maximum of £30 (plus VAT) for 24 hours.

Please allow 15 minutes prior to landing slot departure time for car parking (underground facility) and arrangements for payment/ billing.

15.5. VIP Lounge/Meeting Room

VIP Lounge/Meet Room is available on request for private meetings.